

E.01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion      No. 2011 - 99925

Date: 10/12/2011

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      **June**

**Ward**

Account Name:      June Ward

Home:

Street:      V

Work:

City:      Payson

CBR:

State:      AZ      Zip: 85541

is: E-Mail

Utility Company:      **Arizona Public Service Company**

Division:      Electric

Contact Name:      For assignment

Contact Phone: ( )

Nature of Complaint:

APS has asked for a 6.0% increase in residential rates for their electric customers in Payson, AZ. My only income is from Social Security. With cost of living overall at about 3% increase for the last several years, an increase of 6% seems excessive. PLEASE DENY THIS INCREASE. Thank you.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

10/12--opinion entered into database and will be docketed in 11-0224.

\*\*\*\*CLOSED\*\*\*\*

\*End of Comments\*

Date Completed: 10/12/2011

Opinion No.      2011 - 99925

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2011 OCT 12 P 3:27

RECEIVED

Arizona Corporation Commission

DOCKETED

OCT 12 2011

DOCKETED BY

*[Signature]*